

OYINS RESORT: A SUBSIDIARY OF OYINSINTERNATIONAL

OLD EPE GARAGE, IJEBU ODE OGUN STATE NIGERIA

RECREATION AND WELLNESS DEPARTMENT

Lounge and Club Manager

Summary:

The Lounge and Club Manager oversees the day-to-day operations of the lounge and club, ensuring a high level of customer service, profitability, and compliance with regulations. This role involves managing staff, organizing events, and maintaining a safe and welcoming environment for customers.

Responsibilities:

- 1. Manage all aspects of the lounge and club, including staffing, inventory management, and customer service.
- 2. Recruit, train, and supervise staff members, including bartenders, servers, and security personnel.
- 3. Develop and implement operational policies and procedures to ensure efficient and effective operations.
- 4. Monitor inventory levels and order supplies as needed to maintain adequate stock.
- 5. Plan and coordinate events, parties, and promotions to attract customers and increase revenue.

- 6. Ensure compliance with all relevant regulations, including health and safety standards, liquor licensing laws, and fire safety regulations.
- 7. Handle customer inquiries, complaints, and feedback in a timely and professional manner.
- 8. Oversee the maintenance and cleanliness of the premises, including equipment and facilities.
- 9. Manage financial aspects of the business, including budgeting, forecasting, and expense control.
- 10. Develop and implement marketing strategies to promote the lounge and club and attract new customers.

Requirements:

- 1. Bachelor's degree in Hospitality Management, Business Administration, or related field. (A diploma or certification in hospitality management may be accepted with relevant experience.)
- 2. Proven experience in managing a lounge, club, or similar hospitality establishment.
- 3. Strong leadership and management skills, with the ability to motivate and supervise staff effectively.
- 4. Excellent communication and interpersonal skills.
- 5. Knowledge of beverage management, including cocktails, wine, and spirits.
- 6. Familiarity with point-of-sale systems and other hospitality management software.
- 7. Ability to work long hours, including evenings, weekends, and holidays.
- 8. Understanding of relevant laws and regulations governing the hospitality industry in Nigeria.
- 9. Strong problem-solving abilities and the ability to handle stressful situations calmly and effectively.
- 10. Creativity and innovation in developing events and promotions to attract customers.

Benefits:

Competitive salary and benefits package. Opportunity to work in a dynamic and fast-paced environment. Career development opportunities within a growing hospitality company. Discounted hotel stays and access to hotel amenities. The chance to make a positive impact on the guest experience. If you are a highly motivated and customer-oriented individual with a passion for hospitality, we encourage you to apply!

To Apply:

Please send your resume and cover letter to [hr@oyinsinternational.com] We look forward to hearing from you!